

## Chapter 6

## Complementary Networks

*Description of Health Services Management, Inc., which manages SelectCare/LaborCare's **chiropractic network**, and Medica Behavioral Health, which manages SelectCare/LaborCare's **behavioral health network**.*

## Chapter 6: Complementary Networks

### ***Chiropractic***

**Health Services Management, Inc. (HSM)** manages SelectCare/LaborCare's chiropractic network. HSM provides these services:

- Contracting and credentialing of network chiropractic providers.
- Utilization management, if purchased by the employer group.
- Claims repricing and payment.

SelectCare/LaborCare produces directories of HSM's provider network. HSM-contracted providers can contact HSM for customer service at 651-501-9635 or 1-800-432-3640.

### ***Behavioral health***

Medica Behavioral Health (MBH) manages SelectCare/LaborCare's behavioral health network.

MBH provides these services:

- Contracting and credentialing of network behavioral health providers.
- Utilization management if purchased by the employer group.

SelectCare/LaborCare does claim repricing and the payer determines payment. SelectCare/LaborCare produces directories of MBH's provider network. MBH-contracted providers can contact MBH for customer service at 1-800-633-3511 or by fax at 1-866-863-5770.

***All information in this manual applies to both SelectCare<sup>SM</sup> and LaborCare<sup>®</sup>, the preferred provider organization (PPO) options in Medica's product portfolio.***